ING



About ING Group

- ING is a global financial institution with a strong European base, offering banking services through its operating company ING Bank and holding a significant stake in the listed insurer NN Group NV.
- ING brought its former insurance business in the U.S., now Voya Financial, to the New York stock exchange in May 2013. NN Group, ING's former European and Asian insurance business, went public in July 2014.
- The separation of ING's banking and insurance/investment management operations was part of the restructuring measures after the financial crisis, and was required by the European Commission in order to gain approval for the Dutch state aid ING received in 2008/2009.

Progress on restructuring

- We have completed the divestment of Voya in March 2015 and will divest our remaining 25.8% stake in NN Group by the end of 2016.
- In November 2014, the support of EUR 10 billion was repaid in full, including the EUR 3.5 billion in interest and premiums. At the time, the Dutch State also took over

the risk on a large part of a portfolio of highrisk US mortgages. The Dutch State ultimately sold this portfolio in February 2014 at a profit of EUR 1.4 billion.

 In 2008 and 2009, ING Group received financial support from the Dutch State to reinforce its capital position.

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Disclaimer: ING Group's Annual Accounts are prepared in accordance with International Financial Reporting Standards as adopted by the European Union ('IFRS-EU'). In preparing the financial information in this document, the same accounting principles are applied as in the 2014 ING Group Annual Accounts. All figures in this document are unaulited. Small differences are possible in the tables due to rounding. Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events may differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements and to the restructuring plan as agreed with the European Commission, (5) changes in the availability of and costs associated with, sources of a potential (partial) break-up of the euro, (4) ING's implementation of the restructuring plan as agreed with the European Commission, (5) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit markets generally, including changes in berower and counterparty creditworthiness, (6) changes affecting interest rate levels, (7) changes affecting currency exchange rates, (8) changes in nevestor and customer behaviour, (9) changes in general competitive factors, (10) changes in aws and regulations, (11) changes in the availability to us of net operating loss, net capital and built-in loss carry forwards, (14) changes in credit tratings, (15) ING's ability to achieve projected operational syntemists and uncertainties detailed in the Risk Factors section contained in the most recent annual report of ING Groep NV. Any forward-looking statements made of 1016 is been ther risk and unc

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