

## PRESS RELEASE

Amsterdam, 6 April 2010

### ING publishes 2009 Corporate Responsibility Report

ING Group announced today that it has published the 2009 Corporate Responsibility Report. "ING in Society" gives an overview of ING's performance in respect of its environmental, social and ethical efforts and examples of actions that are undertaken over the past year.

Jan Hommen, CEO of ING commented: "As a financial company, we enable economic and social change that influences many people's lives. We can only do well by doing right for all our stakeholders, and by not damaging but strengthening the world around us. I am proud of the initiatives we have taken in 2009 regarding our refreshed Business Principles, our Defence Policy, environmental protection issues and the intensified dialogue with our stakeholders. Moving forward, our goal remains to be a company that takes its responsibilities towards society seriously, is easier to deal with for customers, motivational for employees and predictable for shareholders. After all, our license to operate comes from the trust our stakeholders have in us".

The 2009 Corporate Responsibility Report is available in English and can be downloaded as of today at [www.ingforsomethingbetter.com/report](http://www.ingforsomethingbetter.com/report) . The Dutch version will be available as of 21 April.

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#### ING PROFILE

ING is a global financial institution of Dutch origin offering banking, investments, life insurance and retirement services. As of 31 December 2009, ING served more than 85 million private, corporate and institutional clients in more than 40 countries. With a diverse workforce of about 107,000 people, ING is dedicated to setting the standard in helping our clients manage their financial future.

#### IMPORTANT LEGAL INFORMATION

Certain of the statements contained herein are statements of future expectations and other forward-looking statements. These expectations are based on management's current views and assumptions and involve known and unknown risks and uncertainties. Actual results, performance or events may differ materially from those in such statements due to, among other things, (i) general economic conditions, in particular economic conditions in ING's core markets, (ii) performance of financial markets, including developing markets, (iii) the implementation of ING's restructuring plan to separate banking and insurance operations, (iv) changes in the availability of, and costs associated with, sources of liquidity, such as interbank funding, as well as conditions in the credit markets generally, including changes in borrower and counterparty creditworthiness, (v) the frequency and severity of insured loss events, (vi) mortality and morbidity levels and trends, (vii) persistency levels, (viii) interest rate levels, (ix) currency exchange rates, (x) general competitive factors, (xi) changes in laws and regulations, (xii) changes in the policies of governments and/or regulatory authorities, (xiii) conclusions with regard to purchase accounting assumptions and methodologies, (xiv) changes in ownership that could affect the future availability to us of net operating loss, net capital loss and built-in loss carryforwards, and (xv) ING's ability to achieve projected operational synergies. ING assumes no obligation to update any forward-looking information contained in this document.