



Registration manual

virtual AGM ING Groep N.V.

26 April 2021



do your thing

Register for the virtual Annual General Meeting

- 1 Go to Evote by ING
- 2 Select ING Groep N.V. Annual General Meeting ("AGM")
 - Please note you must have created an account before being able to register for general meetings
- 3 Start the registration process
 - Please note the registration period will only open on 30 March 2021

Upcoming meetings



ING Groep N.V.
Annual General Meeting
Monday, 26 April 2021
14:00 CEST
Registration deadline
Monday, 19 April 2021
17:30 CEST

ING Groep N.V.
Annual General Meeting
Monday, 26 April 2021, 14:00 CEST
Registration and voting deadline
Monday, 19 April 2021, 17:30 CEST
Virtual only
NETHERLANDS



Virtual Annual General Meeting ING Groep N.V.

Welcome to the online registration platform for the virtual Annual General Meeting (AGM) of ING Groep N.V. Using this site you may register for the virtual AGM or cast your vote in advance.

Once you've registered for the virtual AGM or once you have submitted your vote instructions you will receive a confirmation email. You will receive a second confirmation email after your registration or vote instructions have been verified by your intermediary.

The AGM will be held only online. Instructions for attending the meeting online (please note: registration required) will be provided to you by email and can be found on this page. On the day of the meeting, you will be able to access the virtual AGM through this portal.

If you have registered to attend the virtual AGM, you are invited to submit questions relating to agenda items prior to the virtual AGM in accordance with the procedure as mentioned in Agenda of the virtual AGM. These questions, bundled if needed, will be addressed during the virtual AGM. You will be able to ask questions during the virtual AGM through a chat box.

Please find below the agenda for the meeting and accompanying documentation. In case you have questions about this meeting please contact ING that is the agent for this meeting; email iss.pas@ing.com or telephone +31 20 576 2716.

You are not registered for this meeting

[Register](#)

Register for the virtual Annual General Meeting

- 4 Follow the instructions on the platform: enter the details on ING Groep shares held
 - Select “Register total balance” to automatically register for all shares
 - Select “Register number of securities” to register only a portion of your shares
 - Multiple registrations are possible
- 5 Select “Vote” to place your votes in advance
 - After voting you will be asked if you would like to be able to attend the AGM online as well on 26 April 2021
- 6 Review and confirm your details

Holding

Do you wish to register for securities

☒ in your own name (you are the *beneficial owner*)
☐ in the name of a company or other legal entity which you are a lawful representative

Registering for securities NL0013332471:
Ordinary shares

Intermediary or bank details

Intermediary or bank*

Account number*

☐ Register total balance
☒ Register number of securities

0

Vote in advance

Vote for resolutions in advance. Your vote instructions will be collected and combined with votes cast at the meeting location.

☒ Do you wish to have access to the online meeting

Register for the virtual Annual General Meeting

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You will receive a confirmation email after completing your registration

- Once your bank (or intermediary) has confirmed your balance of the ING Groep shares, you will receive another email that your votes have been received and the registration is complete
- You are invited to submit questions prior to the AGM via the link provided on the registration page
- Only via this platform you will be able to ask questions during the AGM through a chat box
- In case you have chosen to attend the AGM online, you can login on the date of the AGM and follow instructions

ING Groep N.V.

Annual General Meeting
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Registration

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[Submit a question prior to the meeting.](#)

You are registered for this meeting

		Number of securities	Registration Date	
Attend online	Ordinary shares NL0013332471	1	4 March 2021	 Registration waiting for approval
Register again				

Attend the virtual Annual General Meeting

- 8** After having successfully registered to the AGM, login on Evote by ING on the day of the AGM
- The “Attend online” button will appear on Monday 26 April 2021 at 13:00 CEST under “My registrations”
 - By clicking the “Attend online” button you will be automatically directed to the virtual AGM environment, where you can follow the meeting and ask follow-up questions
 - Please note a VPN connection or firewall can have a negative effect on the accessibility to the virtual AGM

My registrations



ING Groep N.V.

Annual General Meeting

Monday, 26 April 2021

14:00 CEST

Registration deadline

Monday, 19 April 2021

17:30 CEST

Attend online



Please refer to

evote.ingwb.com

for Frequently Asked Questions



do your thing