

Our second quarter 2022

in numbers



“Our good second-quarter results highlight the strength of our universal banking model, and show ING’s resilience and adaptability when dealing with the ongoing geopolitical uncertainty and pressure on the global economy.”

Steven van Rijswijk - CEO of ING

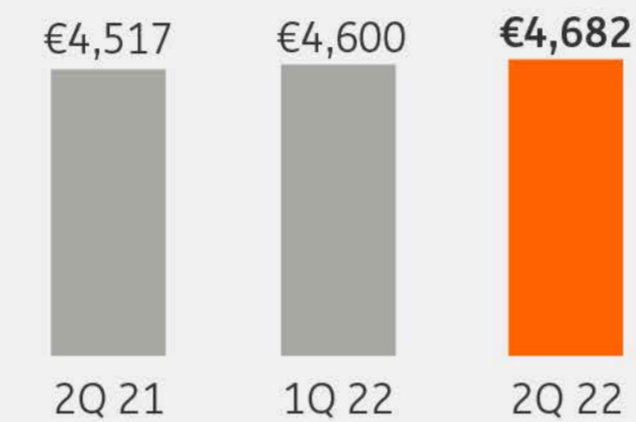


€1,178 mln
net result

Results

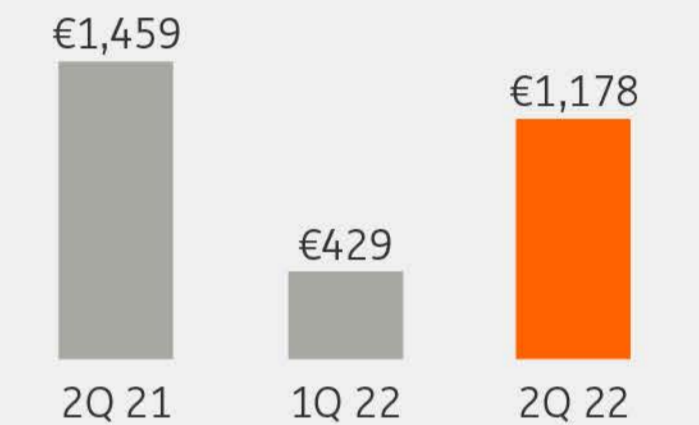
Higher net interest income, and increases in both customer lending and customer deposits

Income (in €mln)



7.5% RoE ▼
14.7% CET1 ratio ▼
+4% fee income YoY ▲

Net result (in €mln)



+228,000
primary
customers

Customers

We offer a superior customer experience that’s relevant, easy, personal and instant

Net lending & Deposit growth (QoQ)



NPS score **#1 in five**
out of 10 Retail markets
(excl. France & the Philippines)

Mobile payments (mobile card transactions, in mln)



128 sustainability deals supported by ING

Society

Sustainability is at the heart of what we do

We've set **intermediate sector-specific goals** for 2030 that match a **global emissions decrease of 45%** compared to 2010 levels

We're a **strategic partner to the Center for Climate-Aligned Finance**, helping the financial sector develop practical and scalable solutions to decarbonise the global economy