

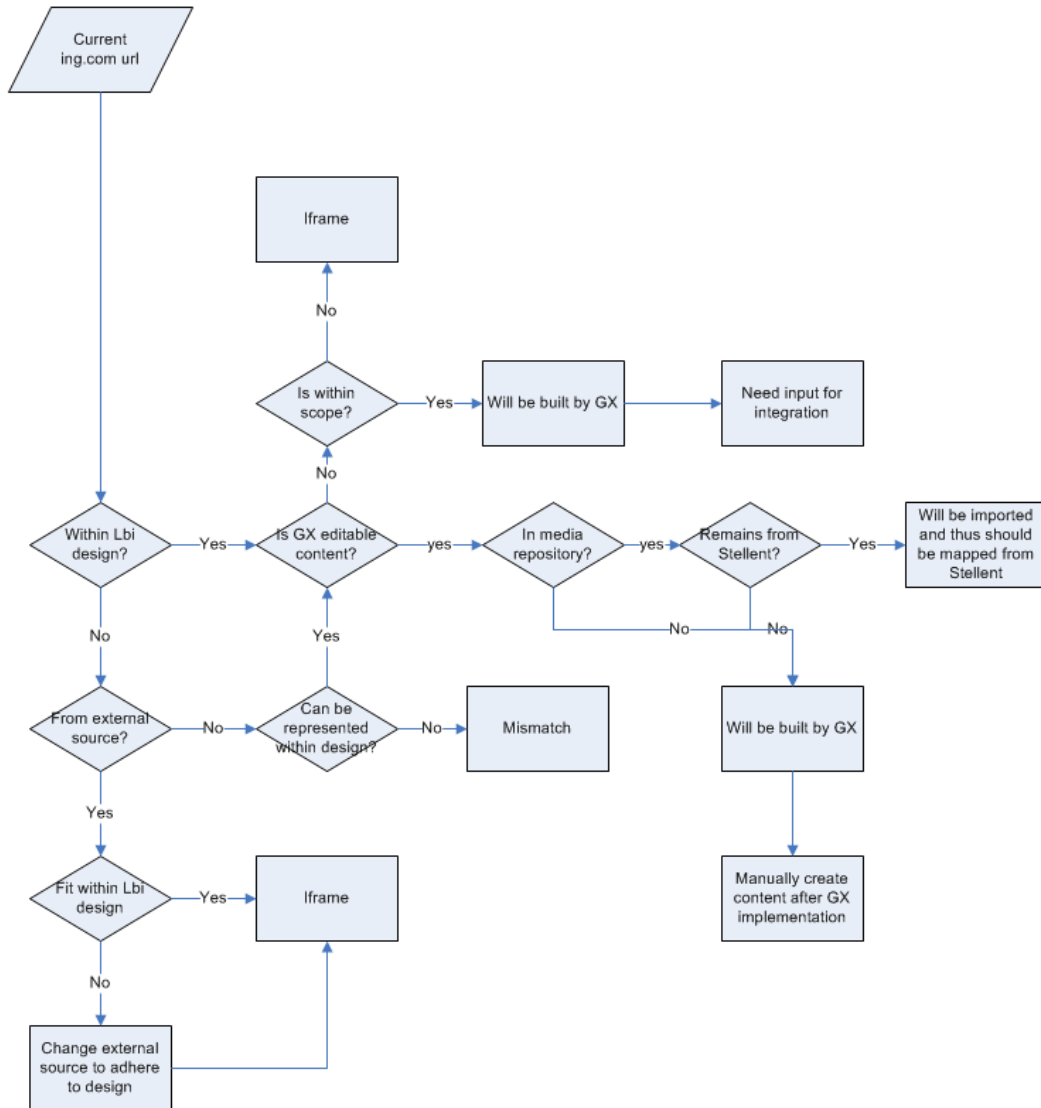
MEMO

date 28 December 2010

subject ING.com Functionality

Topics meeting 2010-12-29:

1. Introduction
2. Requirements document
3. Process flow
4. Design LBI/ current design ING.com
5. ING.com functionality
6. Other...

Process view:**Overview functionality scope (high level)****Implementation of design in GX WebManager:**

Realisation of JSP design templates for pages & content elements

Features Archive

- Stellent content element presentation for pressreleases

<http://www.ing.com/group/archives.jsp?year=2010&category=feat&menopt=abo|far|010>

Quarterly Results
- Stellent content element presentation for quarterly results http://www.ing.com/group/showdoc.jsp?htmlid=419558_EN&menopt=ivr qtr qtr&lang=en
Configuration of GX WebManager:
GX Content Management components: - Roles and privileges for editors and administrators - Workflows - Scheduled publication - Notifications & tasklists - Audit Trails & Version control - Multi Language (NL/EN)
GX Interactive Forms: - Order Publications (http://www.ing.com/group/ingpublication.jsp) - o configuration of order form - o send order as e-mail - Suggest a Poll - o (http://www.ing.com/economics/showdoc.jsp?cp=suggestPoll) - search box, (posts search request to search.ing.com)
Economics: - Dynamic content repository (articles, polls, videos) - Reuse of content with. tags & categories - Dynamic overviews of content - Categories, tags & thesaurus - Automatic related content - Rating by users - Tagcloud
Additional content types - Glossary content type, including alphabetical sorting presentation http://www.ing.com/group/showdoc.jsp?docid=182991_EN&htmlid=185191_EN&menopt=abo glo Apart media contenttype 'Begrip' met specifieke media presentatie
Integrations:
Stellent UCPM connector - Media repository content
Webstatistics (not inline) - Integration with Webtrends webstatistics tool

EuroInvestor

- Share Performance: GX iFrame element/widget
- Investment Calculator: Custom element/widget
- Share Performance: iFrame:
www.ing.com/group/stockticker.jsp?menopt=ivr|shf|stc&menopt=ivr|shf|stc
- Investment Calculator: custom content element:
www.ing.com/group/stockticker.jsp?menopt=ivr|shf|stc&menopt=ivr|shf|stc

Widget repository

- GX iFrame element/widget
- GX Paragraph element/widget for Javascript.

Video

- - GX Flash element/widget for 'Explore ING'
- - Custom Video element/widget for embedded ING video URL

Other functional components?

- Bitbrains/ gadget repository
- Content US/ NL only > form (opt-in)?
- Multi Languages support
- Other integrations