

## **Corporate Communications**

Amsterdam, 16 March 2016

# ING CEO Ralph Hamers to present at Morgan Stanley European Financials conference

Today, ING CEO Ralph Hamers will address the Morgan Stanley European Financials Conference in London.

In his presentation, Ralph Hamers will elaborate on the progress in executing ING Bank's Think Forward strategy. In that context he will show the development of the number of primary customers, examples of introduced innovations and partnerships with fintech companies. Ralph Hamers will also highlight the successful growth of ING Germany, ING's strong capital position and ING's 2015 results, which were announced in February.

Today's presentation by Ralph Hamers can be viewed/downloaded via ING's corporate website <u>www.ing.com</u> or via <u>www.slideshare.net/ING/morgan-stanley-2016</u>.

#### Note for editors

For further information on ING, please visit <a href="www.ing.com">www.ing.com</a>. Frequent news updates can be found in the <a href="Newsroom">Newsroom</a> or via the <a href="@ING\_news">@ING\_news</a> twitter feed. Photos of ING operations, buildings and its executives are available for download at <a href="Flickr">Flickr</a>. Video is available on <a href="YouTube">YouTube</a>. Footage (B-roll) of ING is available via <a href="wideobankonline.com">wideobankonline.com</a>, or can be requested by emailing <a href="mailto:info@videobankonline.com">info@videobankonline.com</a>. ING presentations are available at <a href="mailto:SlideShare">SlideShare</a>.

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### **ING Profile**

ING is a global financial institution with a strong European base, offering banking services through its operating company ING Bank and holding a significant stake in the listed insurer NN Group NV. The purpose of ING Bank is empowering people to stay a step ahead in life and in business. ING Bank's more than 52,000 employees offer retail and wholesale banking services to customers in over 40 countries.

ING Group shares are listed (in the form of depositary receipts) on the exchanges of Amsterdam (INGA NA, ING.AS), Brussels and on the New York Stock Exchange (ADRs: ING US, ING.N).

Sustainability forms an integral part of ING's corporate strategy, which is evidenced by ING Group shares being included in the FTSE4Good index and in the Dow Jones Sustainability Index (Europe and World) where ING is among the leaders in the Banks industry group.

#### Important legal information

Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation: (1) changes in general economic conditions, in particular economic conditions in ING's core markets, (2) changes in performance of financial markets, including developing markets, (3) consequences of a potential (partial) break-up of the euro, (4) ING's implementation of the restructuring plan as agreed with the European Commission, (5) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit markets generally, including changes in borrower and counterparty creditworthiness, (6) changes affecting interest rate levels, (7) changes affecting currency exchange rates, (8) changes in investor and customer behaviour, (9) changes in general competitive factors, (10) changes in laws and regulations, (11) changes in the policies of governments and/or regulatory authorities, (12) conclusions with regard to purchase accounting assumptions and methodologies, (13) changes in ownership that could affect the future availability to us of net operating loss, net capital and built-in loss carry forwards, (14) changes in credit ratings, (15) ING's ability to achieve projected operational synergies and (16) the other risks and uncertainties detailed in the Risk Factors section contained in the most recent annual report of ING Groep N.V. Any forward-looking statements made by or on behalf of ING speak only as of the date they are made, and, ING assumes no obligation to publicly update or revise any forward-lookin

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