

## **Corporate Communications**

Amsterdam, 25 February 2021

# ING appoints Anne-Sophie Castelnau global head of Sustainability

Anne-Sophie Castelnau has been appointed ING's global head of Sustainability per 1 April 2021. She will succeed Amin Mansour, who fulfilled the role on an interim basis. Anne-Sophie is currently head of Wholesale Banking for ING in France.

Anne-Sophie Castelnau (French) joined ING in France in 2005. Before she became head of Wholesale Banking in France, she held various senior management positions, including head of Corporate Lending and head of Client Coverage. Before she joined ING, Anne-Sophie worked for French banks Natixis and Crédit Industriel et Commercial.

Since she became head of ING Wholesale Banking in France in 2017, Anne-Sophie has had a strong focus on sustainable finance. She has been involved in bringing over 25 sustainability deals to fruition, including the first sustainability linked loan in France in 2017.

Announcements on Anne-Sophie's successor as head of Wholesale Banking in France will be made as and when appropriate.

#### Note for editors

For further information on ING, please visit <u>www.ing.com</u>. Frequent news updates can be found in the <u>Newsroom</u> or via the <u>@ING\_news</u> Twitter feed. Photos of ING operations, buildings and its executives are available for download at <u>Flickr</u>. ING presentations are available at <u>SlideShare</u>.

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## ING PROFILE

ING is a global financial institution with a strong European base, offering banking services through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business. ING Bank's more than 57,000 employees offer retail and wholesale banking services to customers in over 40 countries.

ING Group shares are listed on the exchanges of Amsterdam (INGA NA, INGA.AS), Brussels and on the New York Stock Exchange (ADRs: ING US, ING.N).

Sustainability forms an integral part of ING's strategy, evidenced by ING's leading position in sector benchmarks by Sustainalytics and MSCI and our 'A-list' rating by CDP. ING Group shares are included in major sustainability and Environmental, Social and Governance (ESG) index products of leading providers STOXX, Morningstar and FTSE Russell. In January 2021, ING received an ESG evaluation score of 83 ('strong') from S&P Global Ratings.

### IMPORTANT LEGAL INFORMATION

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performance of financial markets, including in Europe and developing markets, (6) changes in the fiscal position and the future economic performance of the United States, including potential consequences of a downgrade of the sovereign credit rating of the US government, (7) consequences of the United Kingdom's withdrawal from the European Union, (8) changes in or discontinuation of 'benchmark' indices, (9) inflation and deflation in our principal markets, (10) changes in conditions in the credit and capital markets generally, including changes in borrower and counterparty creditworthiness, (11) failures of banks falling under the scope of state compensation schemes, (12) non-compliance with or changes in laws and regulations, including those financial services and tax laws, and the interpretation and application thereof. (13) geopolitical risks, political instabilities and policies and actions of governmental and regulatory authorities. (14) ING's ability to meet minimum capital and other prudential regulatory requirements, (15) outcome of current and future litigation, enforcement proceedings, investigations or other regulatory actions, including claims by customers, (16) operational risks, such as system disruptions or failures, breaches of security, cyber-attacks, human error, changes in operational practices or inadequate controls including in respect of third parties with which we do business, (17) risks and challenges related to cybercrime including the effects of cyber- attacks and changes in legislation and regulation related to cybersecurity and data privacy, (18) changes in general competitive factors, (19) the inability to protect our intellectual property and infringement claims by third parties, (20) changes in credit ratings, (21) business, operational, regulatory, reputation and other risks and challenges in connection with climate change, (22) inability to attract and retain key personnel, (23) future liabilities under defined benefit retirement plans, (24) failure to manage business risks, including in connection with use of models, use of derivatives, or maintaining appropriate policies and guidelines, (25) changes in capital and credit markets, including interbank funding, as well as customer deposits, which provide the liquidity and capital required to fund our operations, (26) the other risks and uncertainties detailed in the most recent annual report of ING Groep N.V. (including the Risk Factors contained therein) and ING's more recent disclosures, including press releases, which are available on www.ING.com.

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