

Tanate Phutrakul to succeed Koos Timmermans as chief financial officer of ING

ING announced today that Tanate Phutrakul will succeed Koos Timmermans as CFO of ING. As announced on 11 September 2018, in consultation with the Supervisory Board, Koos Timmermans will step down from his position as chief financial officer and member of the Executive Board of ING Group and will leave the company.

In order to ensure an orderly transition Tanate Phutrakul will succeed Koos Timmermans, being appointed as CFO and member of the Management Board Banking on 7 February 2019, after the presentation of the 2018 fourth quarter and full year results, which is scheduled for 6 February 2019. The Supervisory Board will nominate Tanate Phutrakul for appointment as a member of the Executive Board of ING Group at the Annual General Meeting in April 2019. The appointments have been approved by the European Central Bank.

Tanate Phutrakul (Thai, 1965) is currently ING Group Controller. He first joined ING in 1998 as managing director of ING Barings Securities Thailand. From 2003 until 2008 he served as head of Wholesale Banking and chief financial officer of TMB Bank in Thailand. In 2008 he rejoined ING to become CFO of the Operations and IT unit and later of Retail Banking International. In 2015 he took up the position of CFO of ING in Belgium, a role he held until 1 October of 2018.

Tanate Phutrakul holds a master's degree in Chemical Engineering from Imperial College, University of London and an MBA from Harvard Business School.

Note for editors

For further information on ING, please visit <u>www.ing.com</u>. Frequent news updates can be found in the <u>Newsroom</u> or via the <u>@ING_news</u> Twitter feed. Photos of ING operations, buildings and its executives are available for download at <u>Flickr</u>. Footage (B-roll) of ING is available via <u>ing.yourmediakit.com</u> or can be requested by emailing <u>info@uourmediakit.com</u>. ING presentations are available at <u>SlideShare</u>.

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ING PROFILE

ING is a global financial institution with a strong European base, offering banking services through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business. ING Bank's more than 52,000 employees offer retail and wholesale banking services to customers in over 40 countries.

ING Group shares are listed on the exchanges of Amsterdam (INGA AS, INGA.AS), Brussels and on the New York Stock Exchange (ADRs: ING US, ING.N).

Sustainability forms an integral part of ING's strategy, evidenced by ING's ranking in the banks industry group by Sustainalytics. ING Group shares are included in the FTSE4Good index and in the Dow Jones Sustainability Index (Europe and World), where ING is also among the leaders in the banks industry group.



IMPORTANT LEGAL INFORMATION

Elements of this press release contain or may contain information about ING Groep N.V. and/ or ING Bank N.V. within the meaning of Article 7(1) to (4) of EU Regulation No 596/ 2014.

Projects may be subject to regulatory approvals.

Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to a number of factors, including, without limitation: (1) changes in general economic conditions, in particular economic conditions in ING's core markets, (2) changes in performance of financial markets, including developing markets, (3) potential consequences of European Union countries leaving the European Union or a break-up of the euro, (4) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit and capital markets generally, including changes in borrower and counterparty creditworthiness, (5) changes affecting interest rate levels, (6) changes affecting currency exchange rates, (7) changes in investor and customer behaviour, (8) changes in general competitive factors, (9) changes in laws and regulations and the interpretation and application thereof, (10) geopolitical risks and policies and actions of governmental and regulatory authorities, (11) changes in standards and interpretations under International Financial Reporting Standards (IFRS) and the application thereof, (12) conclusions with regard to purchase accounting assumptions and methodologies, and other changes in accounting assumptions and methodologies including changes in valuation of issued securities and credit market exposure, (13) changes in ownership that could affect the future availability to us of net operating loss, net capital and built-in loss carry forwards, (14) changes in credit ratings, (15) the outcome of current and future legal and regulatory proceedings, (16) operational risks, such as system disruptions or failures, breaches of security, cuber attacks, human error, changes in operational practices or inadeauate controls including in respect of third parties with which we do business, (17) the inability to protect our intellectual property and infringement claims by third parties, (18) the inability to retain key personnel, (19) business, operational, regulatory, reputation and other risks in connection with climate change, (20) ING's ability to achieve its strategy, including projected operational synergies and cost-saving programmes and (21) the other risks and uncertainties detailed in the most recent annual report of ING Groep N.V. (including the Risk Factors contained therein) and ING's more recent disclosures, including press releases, which are available on www.ING.com. Many of those factors are beyond ING's control.

Any forward looking statements made by or on behalf of ING speak only as of the date they are made, and ING assumes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information or for any other reason.

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