Wholesale Banking Industry Lending

ING Group Investor Day 2016

Christopher Steane, Global Head of Lending Services

Amsterdam, 3 October 2016



Key points

- Sustainability is at the core of our business and we are recognised as an industry leader
- Industry Lending is a high value-added product for clients and ING, while General Lending is an anchor product to build primary relationships
- Industry Lending has supported balance sheet optimization while delivering solid ROE
- We have a track record of disciplined growth
- Industry Lending is well diversified by sectors and geographies
- Risk costs are controlled by appropriate structuring



Sustainable Finance is embedded at all levels of our business

Main Sustainability Themes

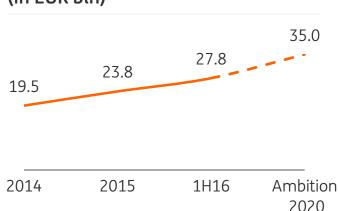
- Energy Transition
- Circular Economy
- Water



Approach

- All teams have (proactive) sustainability strategies defined
- All deals and clients are assessed on Sustainability
- Targets have been set to increase Sustainable Transitions Financed

Sustainable Transitions Financed* (in EUR bln)





Recognition



Ranked 1st and Industry Leader of 395 banks by Sustainalytics



90 out of 100 at DJSI; ING named among world leaders in its category



Top 3% of >2,000 companies at CDP; ING 1 of only 64 firms to receive 100A score



"Bond of the Year (Bank)" & "Biggest Issuer (Bank)"

^{*} STF: measures lending to clients who are sustainable outperformers and financing of transactions for sustainable projects (i.e. renewable energy, low-carbon transport, social welfare)



Industry Lending is high value-added product for customers and ING, while General Lending is anchor to build primary relationships

Lending Services

Industry Lending

- High value-added product
- Driven by Global Product teams, cross-sell focus on FM products*
- Industry specialisation, careful deal selection
- Dedicated support: senior risk staff with industry expertise
- Optimise through-the-cycle ROE: origination and portfolio management by same team

Commonalities: ING management framework

- Strong syndication capability
- Strong risk management
- Disciplined capital allocation and funding policy
- Effective processes
- Strong cost management
- High share of repeat business from clients

General Lending

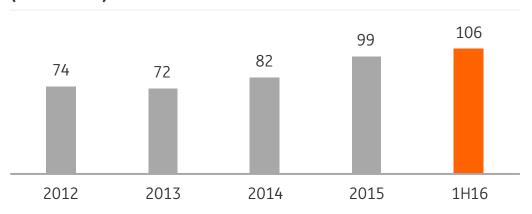
- Anchor product for corporates
- Driven by Clients team with crosssell focus to all bank products
- Lower complexity, more standardised deal selection
- Regional risk support
- Regional / local structure
- Optimise client ROE



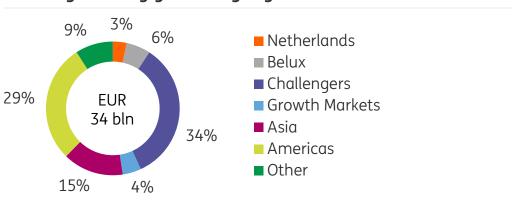
^{*} Financial Markets (FM) products such as DCM and hedging solutions

Industry Lending has supported balance sheet optimisation while delivering solid ROE

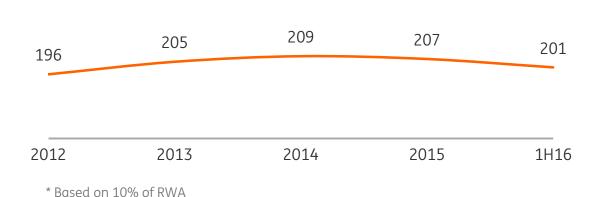
Industry lending development in customer lending (in EUR bln)



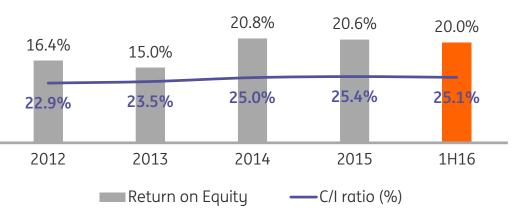
Industry Lending growth by region since end-2013



Net interest margin Industry Lending (in bps)



Return on Equity (in %)* and Cost Income ratio (in %)





Our businesses have a track record of disciplined growth

Industry Lending

EUR 2,392

mln

19%

■ REF ■ SFG

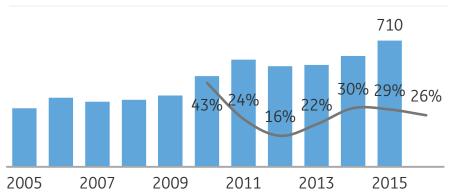
Income 2015

30%

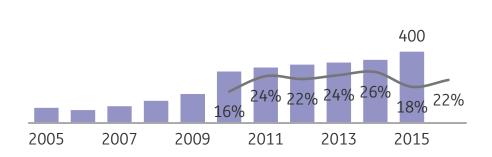
17%

We have grown Industry Lending segments steadily and profitably through the cycle

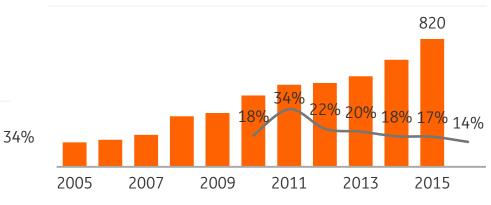




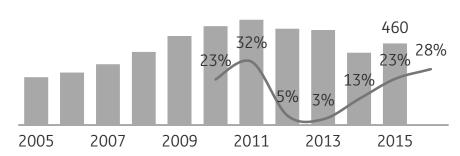
International Trade & Export Finance (ITEF) income (in EUR mln) and ROE (in %)



Energy, Transport & Infrastructure Group (ETIG) income (in EUR mln) and ROE (in %)



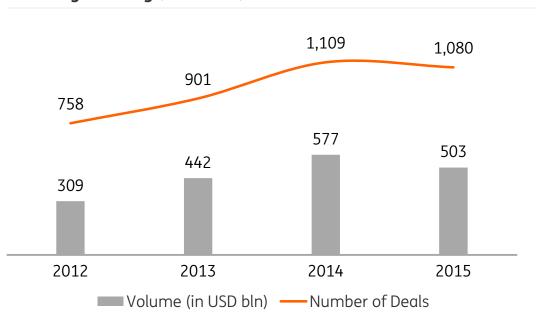
Real Estate Finance (REF) income (in EUR mln) and ROE (in %)



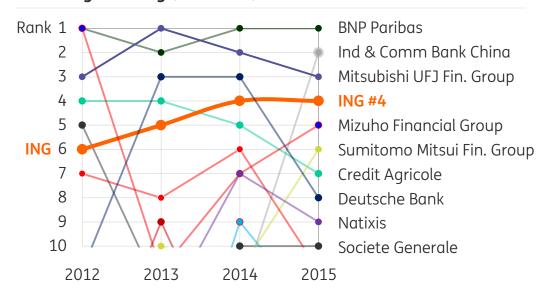


Global Market Transactions have grown strongly since 2012

Industry Lending (excl. REF) Global Market Transactions



Industry Lending (excl. REF) Global Bookrunner



Examples of drivers that supported growth of the overall market

- Large projects requiring joint ventures
- Extension of public private partnerships
- Restructuring of mature industries
- Energy market transition



Industry Lending is well diversified across sectors...

Industry Lending credit outstanding* 2Q16 (in EUR bln)

Specialised Financing Group (SFG)

 Medium-term cash flow based lending in established markets with careful client and deal selection

8.8	Local Structured Finance

2.5 Investment Industry Finance

4.5 Acquisition Finance

8 Telecom & Media & Technology Finance

<u>Ot</u>her

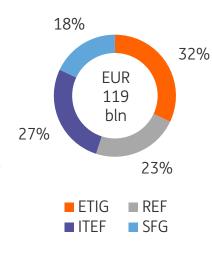
International Trade & Export Finance (ITEF)

• TCF: short term, self-liquidating trade related business, often collateralised; comprehensive risk covers



Global Trade & Commodity Finance (TCF)

Structured Export Finance (SEF)



Energy, Transport & Infrastructure Group (ETIG)

Longer tenor lending via senior secured debt with strong collateral

11.9	Natural Resources Finance (NR)
4.0 4.7	
5.7	Infrastructure Finance
11.5	Transportation Finance

Real Estate Finance (REF)

 Secured financing against income producing real estate in deep and liquid markets

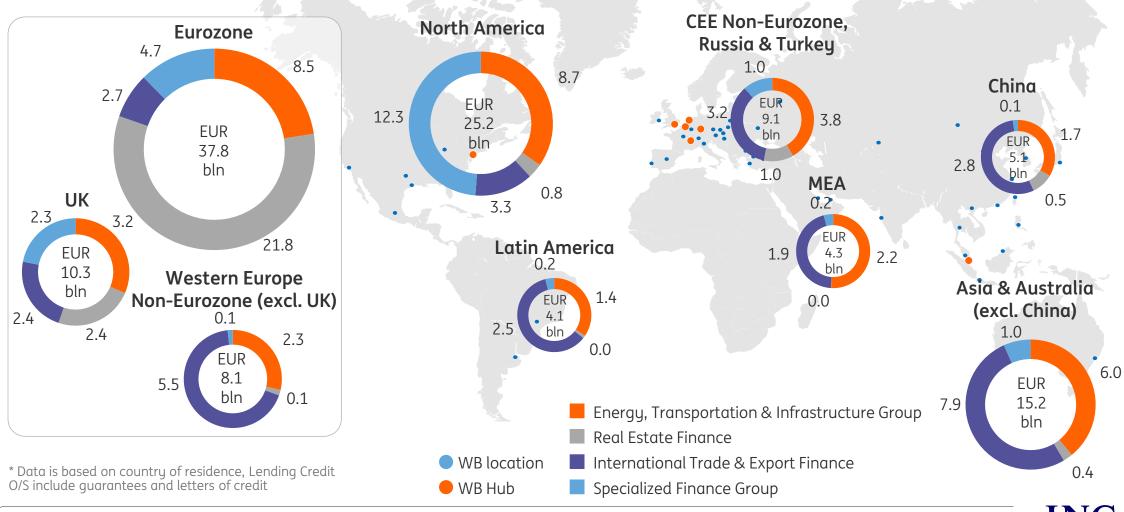
4.7 8.5	International 2 (Central Europe, Poland, Germany, Australia, Asia) International 1 (France, Spain & Portugal, Italy, UK, US)
14.0	The Netherlands



^{*} Lending Credit O/S include guarantees and letters of credit

...and geographies in which we operate; footprint varies depending on location

Industry Lending credit outstandings* 2Q16 (in EUR bln)





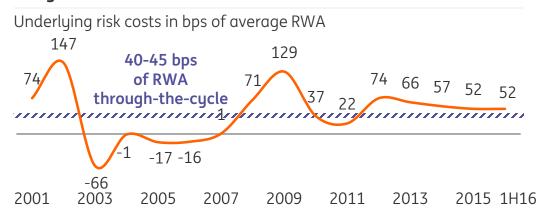
Portfolio diversification: case study Metals & Mining

	Classic Mining				Metal / Steelmaking			Suppliers and Manufacturers				Traders			
Wholesale Banking Business Unit	Aggregates	Base Metals	Precious Metals	Fertilizer and Industrial Minerals	Iron ore	Metallurgical Coal and Ferro-alloys	Thermal Coal	Aluminium	Smelting	Steel	Downstream - Aluminium	Downstream - Base metals	Downstream - Steel	Suppliers	Traders
General Lending	•	•••		•		••	•	•	• •	••••	••	••	•••	••	••••
Trade Finance Services and Working Capital Solutions	٠	•		•	•	•		٠	•	••••	•	•	٠	٠	•••
Trade & Commodity Finance			•						•	•		•	•		••••
Structured Export Finance		••			••					•••				••	
Natural Resources		••••	•••	••	•••	••	••	•••		•			•	••	
Structured Metals and Energy Finance		••			••	••	••	•••	••	••••					
Other	•	•		••	•	•	•	•	••	•••	••	••	••	•••	•••
Lending Outstanding	••	••••	•••	•••	•••	•••	•••	••••	••••	••••		•••	•••	••••	••••
Size of Portfolio (in EUR mln):		< 50		••>5	0 <200)	• • •	>200 <5	00			>500			>1,000



Risk costs are controlled by appropriate structuring

Long Term Risk Record SF

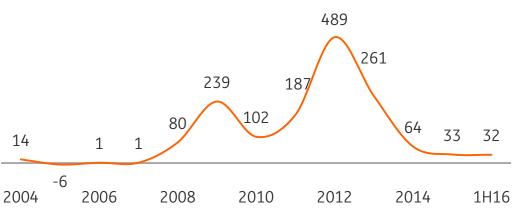


Risks are controlled in a number of ways

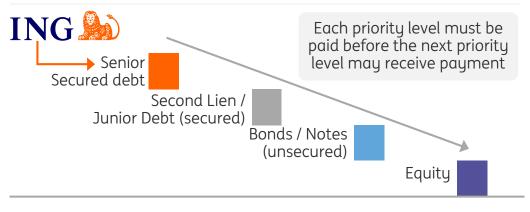
- Industry and sub-sector selection
- Geographical selection
- Client selection
- Transaction structure
- Collateral value of the assets

Long term Risk Record REF

Underlying risk costs in bps of average RWA



Priority Ranking Capital Structure and Debt Service





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Important legal information

ING Group's annual accounts are prepared in accordance with International Financial Reporting Standards as adopted by the European Union ('IFRS-EU'). In preparing the financial information in this document, except as described otherwise, the same accounting principles are applied as in the 2015 ING Group consolidated annual accounts. All figures in this document are unaudited. Small differences are possible in the tables due to rounding.

Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation: (1) changes in general economic conditions, in particular economic conditions in ING's core markets, (2) changes in performance of financial markets, including developing markets, (3) consequences of a potential (partial) break-up of the euro, (4) potential consequences of European Union countries leaving the European Union, (5) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit markets generally, including changes in borrower and counterparty creditworthiness, (6) changes affecting interest rate levels, (7) changes affecting currency exchange rates, (8) changes in investor and customer behaviour, (9) changes in general competitive factors, (10) changes in laws and regulations, (11) changes in the policies of governments and/or regulatory authorities, (12) conclusions with regard to purchase accounting assumptions and methodologies, (13) changes in ownership that could affect the future availability to us of net operating loss, net capital and built-in loss carry forwards, (14) changes in credit ratings, (15) ING's ability to achieve projected operational synergies and (16) the other risks and uncertainties detailed in the most recent annual report of ING Groep N.V. (including the Risk Factors contained therein) and ING's more recent disclosures, including press releases, which are available on www.ING.com. Any forward-looking statements made by or on behalf of ING speak only as of the

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